

Campus Service Workers Supporting First Generation Students: An Essential Partnership for Success



Campus Service Workers Supporting First-Generation Students: Informal Mentorship and Culturally Relevant Support as Key to Student Retention and Success
(Routledge Research in Higher Education) by William Glasser

★★★★☆ 4.4 out of 5

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First-generation students are those who are the first in their families to attend college. They face a unique set of challenges and opportunities as they navigate the higher education system. Campus service workers can play a vital role in supporting first-generation students and helping them to succeed in college.

Campus service workers are typically employed in non-faculty roles at colleges and universities. They provide a wide range of services to students, including:

- Academic support
- Social support
- Emotional support
- Financial aid assistance
- Career counseling

First-generation students often rely on campus service workers for guidance and support. These workers can help students to:

- Understand and navigate the college bureaucracy
- Find academic resources and support services
- Connect with other students and build a sense of community
- Develop strong study habits and time management skills
- Prepare for and succeed in their post-college careers

Campus service workers face a number of challenges in working with first-generation students. These challenges include:

- Lack of familiarity with college culture and expectations
- Limited financial resources
- First-generation status can lead to feelings of isolation and alienation
- High risk of dropping out of college

Despite these challenges, campus service workers are committed to supporting first-generation students. These workers are passionate about

helping students to succeed and they are willing to go the extra mile to help students achieve their goals.

The following are examples of how campus service workers can provide academic, social, and emotional support to first-generation students:

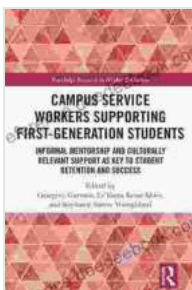
- Academic support: Campus service workers can provide academic support to first-generation students in a variety of ways, such as:
 - Tutoring and mentoring
 - Leading study groups
 - Helping students to find academic resources and support services
 - Providing feedback on assignments and exams
- Social support: Campus service workers can provide social support to first-generation students in a variety of ways, such as:
 - Organizing social events and activities
 - Facilitating peer support groups
 - Connecting students with other students who share similar backgrounds and interests
 - Providing a safe and supportive environment where students can feel comfortable sharing their experiences
- Emotional support: Campus service workers can provide emotional support to first-generation students in a variety of ways, such as:
 - Listening to students' concerns and providing support

- Helping students to develop coping mechanisms for stress and anxiety
- Assisting students in accessing mental health services
- Advocating for students' rights and needs

Working with first-generation students can be both challenging and rewarding. Campus service workers who are committed to supporting these students can make a real difference in their lives. By providing academic, social, and emotional support, campus service workers can help first-generation students to succeed in college and achieve their goals.

Here are some additional resources for campus service workers who are interested in supporting first-generation students:

- NASPA: First-Generation Students
- ACE: First-Generation College Students
- CHEA: First-Generation Students

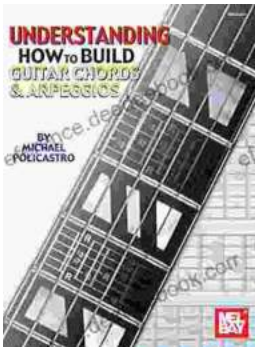


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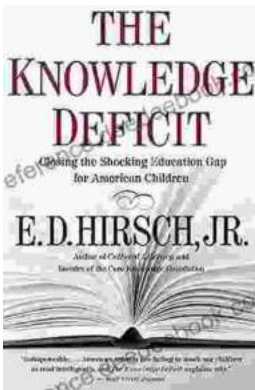
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